



WIM VAN DEN EYNDE

Freelance Siebel CRM Developer

PROFILE

Wim is a highly skilled Siebel Developer with 15+ years of experience in developing and deploying Siebel applications. He is an expert in using Siebel Tools to develop and customize Siebel solutions while leveraging eScript, Workflows and Configuration to meet customer requirements. He is experienced in the complete Siebel life cycle from design and development to production support, data migration and performance tuning. Proven ability to collaborate with teams and stakeholders to deliver quality solutions on time.

CONTACT

PHONE:
+32 (0) 496/905.907

LinkedIn
<https://www.linkedin.com/in/wimvandeneynde/>

EMAIL:
wim@luciddreams.be

HOBBIES

Strength Training
Hiking
Climbing
Photography

EDUCATION

KHLeuven dept. Rega
2001 - 2005
Applied Informatics

SKILLS

Languages

- Dutch – Mother tongue
- French – Good knowledge
- English – Very good knowledge

Certifications

- Siebel 8.1 Certified Business Analyst

Courses

- Siebel Core Consultant Course

Operating Systems

- Windows 98
- Windows 2000
- Windows XP
- Windows Server 2003
- Windows Vista
- Windows 7
- Windows 10
- Windows 11

Programming Languages

- Java
- Cobol
- ASM
- C++
- eScript
- SQL

Databases & Tools

- MS SQL Server
- SQL Plus
- Toad
- Oracle DB

Web

- (X)HTML

- CSS
- PHP

Siebel

- Siebel Core Consultant Course
- Administration
- Development
- EIM
- Security (ADSI)
- Scripting
- Workflow
- Business Services
- Web Services
- BI Publisher
- Open UI

WORK EXPERIENCE

Daimler – Siebel developer

08/2013–12/2022

Environment:

- Siebel Environment
 - Siebel 16.19
- Database Environment
 - Oracle 10

Duties and responsibilities:

- Development
 - Integration with several external applications
 - General development
 - Interfaces
 - Business Services
 - Workflow
 - OpenUI
- Implementing Change Requests
- Created a customized Process Engine

LCM – Siebel Developer

10/2012–07/2013

Environment:

- Siebel Environment
 - Siebel 8.1
- Database Environment
 - Oracle 10

Duties and responsibilities:

- Support on the live application

LCM – Siebel Developer

06/2012–09/2012

Environment:

- Siebel Environment
 - Siebel 8.1
- Database Environment
 - Oracle 10

Duties and responsibilities:

- adding enhancements to the existing application
- expanding EIM Interface to upload contact/accounts
- Support

Kodak – Siebel Developer

04/2012–05/2012

Environment:

- CRM On Demand

Duties and responsibilities:

- Interfacing with several products and webservice

Vivium – Siebel Developer

04/2012–06/2012

Environment:

- Siebel Environment
 - Siebel 8.1
- Database Environment
 - Oracle 10

Duties and responsibilities:

- Siebel upgrade from 7.3 to 8.1 and server migration

LCM – Siebel Developer

12/2011–02/2012

Environment:

- Siebel Environment
 - Siebel 8.1
- Database Environment
 - Oracle 10

Duties and responsibilities:

- Implementation and configuration of Public Sector application
- Configuration and Development
 - General development
 - Workflows development
 - Task based UI
 - Integration
 - Bug fixing

VDAB – Siebel Developer

02/2011–11/2011

Environment:

- Siebel Environment
 - Siebel 8.0
- Database Environment
 - Oracle 10

Duties and responsibilities:

- Implementation and configuration of Customer Analysis and contacting management application.
- Configuration and Development
 - Assignment Manager
 - Workflows development
 - Audit trail
- Campaign management
 - Conditional email templates
- Deployment
 - Deployed several releases on the production environment

Bpost – Siebel Developer

02/2007–01/2011

Environment:

- Siebel Environment
 - Siebel 7.8
 - Siebel 8.1
- Database Environment
 - Oracle 10

Duties and responsibilities:

- Configuration and Development
 - General configuration:
creating custom Business Components, applets, views,
 - Scripting
 - Siebel Performance Tuning:
Analysing queries and execution plans

- Siebel Webservice:
 - Web Services getting data in and out of Siebel including attachments
- BI Publisher:
 - Integrating BI Publisher and Siebel: BI Publisher reports are created from within Siebel and created as an attachment in Siebel
- Workflows
- Siebel eMail Response:
 - Creating Service Requests from inbound emails
- Assignment Manager
- Deployment
 - Deployment lead for deployment to different environments
- Installation and patching of Siebel Servers (7.8 & 8.1)
- Upgrade from Siebel 7.8 to Siebel 8.1

Roularta – Siebel Developer

01/2007–01/2007

Environment:

- Siebel Environment
 - Siebel 7.8

Duties and responsibilities:

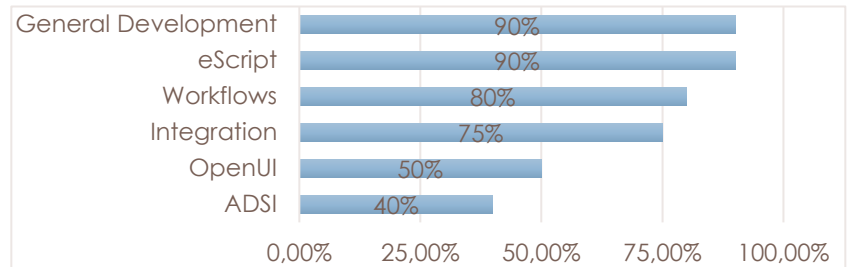
- Configuration and Development
- General configuration:

Euroclear – Siebel Developer

10/2005–12/2006

Build Fase of the project, administration & configuration

SIEBEL SKILLS



SOFT SKILLS

- Active listening
- Patience
- Open-mindedness
- Adaptability
- Problem-solving
- Critical thinking
- Creativity
- Accountability
- Confidence